



28th April 2020

Dear Parents,

Coronavirus Update:

I hope that this letter finds you all safe and well, and that everyone in our community is managing to find some peace despite the current chaos.

It is safe to say that all of our lives have been dramatically changed due to the Coronavirus pandemic. Over the last few weeks, as we have all been thrust into adapting to new rules and routines, we have all been able to see that the Coronavirus has not only created a major global health pandemic, but that it has also caused a massive decline in the global economy.

This pandemic has been a time of widespread disaster, and aside from the very real health concerns and struggles that we are learning to handle; we are also having to learn about how the result of the virus on the economy is affecting us all in our own homes. From watching the news, and observing the statistics for our local community, it is clear that there are not many industries unaffected by this economic downturn. One of the biggest problems of economic decline is that often it bears quite a heavy burden on the workers, and this burden is having financial implications for us all.

Initially, we thought that the introduction of a free holiday program was going to support our families and give them some relief and much needed additional time and care for their children at the end of the term. Whilst we still believe that this is greatly needed, I am concerned that many of our parents have been financially impacted by the effects that the Coronavirus has had on our economy. With the closure of the airport, I am acutely aware that industries in Bali will be taking a great loss due to the lack of tourism and that these industries will take time to get back on their feet and stabilise. As a result of this, many families are having to reassess their financial positions.

As a school, our operations have incurred increased costs during this time; some of which are due to supporting our students' educations through our online platform and some of which are integral to retaining our staff and employees. Laying off staff for a short-term gain, in order to save costs now, and then scrambling for quality staff in July for the new school year is not an option. It is important that we treat people with regard and integrity during this time, and support their personal and contractual obligations as much as possible. This is why I initially offered a holiday program for parents, to help support the whole community when it is likely that support will be needed.

Some parents may not know that I created ProEducation. I am not only the Principal, but I am also a shareholder and the founder of ProEducation; and that Murti and I have built the school of our dreams that practices the ethos and vision that I had for our school from day one, a school that centred around a greater level of connectivity between its teachers and students. I know that ProEducation is a unique community compared to other schools, and it is because valuing relationships with our students and student families is a core part of our mission. In keeping with our ethos of being connected to our families on a real level, I have recently learned that some of our families are finding these times quite challenging. This has been playing on my mind and I

have been contemplating plausible ways in which we can help. I have been considering our position, including the fact that our operational cost of running the physical campus and now an online school are elevated during this time. Please be assured that I have been doing everything in my power to find solutions to alleviate some of the pressure on parents' pockets.

Whilst it has taken a few extra days to make this decision, I know it will be welcomed and provide some support in our community. Therefore, I would like to inform you that the school will be giving all students a 15% rebate on their tuition fee for Term 1 of the 2020/2021 school year. This is in addition to the school providing a free holiday program. The criteria of Term 1 fees being due on the 22nd of May is still a requirement, and it is important to note that I am doing everything possible to give back and support our community.

If you are a parent who took part in the Early Bird full yearly upfront payment by 15 April 2020, this fee incentive is not active.

If you have made a decision to not enrol in our school next term, please speak with me. The rebate will not be given as cash to families who do not enrol for Term 1 2020/2021.

In my leadership of the school, I must convey my deepest condolences to those people who have been financially affected by this pandemic whether it be through relatives' ill health and/or financial loss.

Thank you for your patience, and for your time in reading this letter.

Kind regards and warm wishes,

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Looking Forward